# Cancel my ShopFactory Cloud subscription

Jobelle C. - 2021-11-16 - Apps und SF-Cloud Dienstleistungen

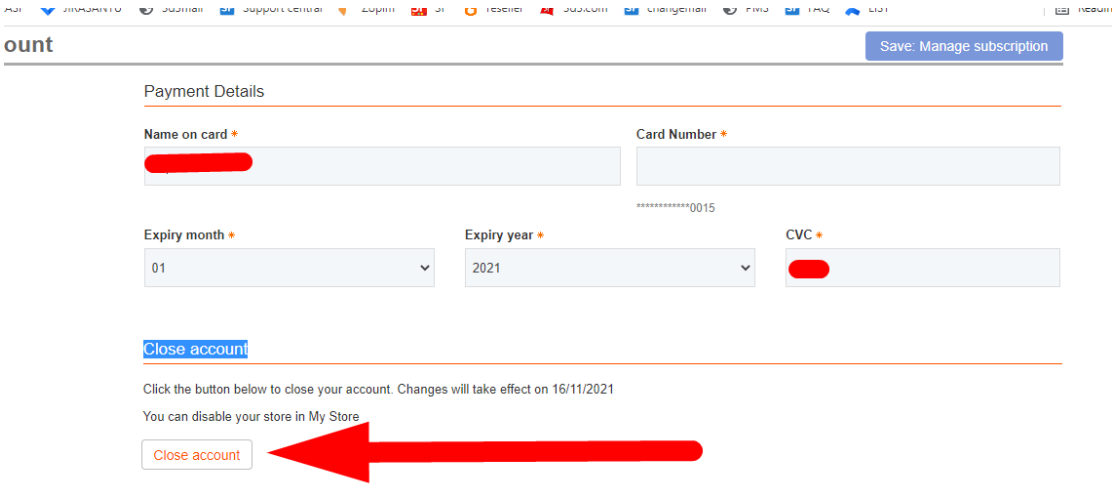
To cancel subscription, please follow the procedures below:

- Open shop in SF

- In SF Central, click MY ORDERS and you will be redirected to Santu Cloud

- Go to https://app.santu.com/buynow/setup/payment

- Scroll down and click CLOSE ACCOUNT button




- Click Save button on the upper right