Calculate Shipping Charges with "Apply per box" setting

Merliza N. - 2022-05-25 - Shipping and Taxes

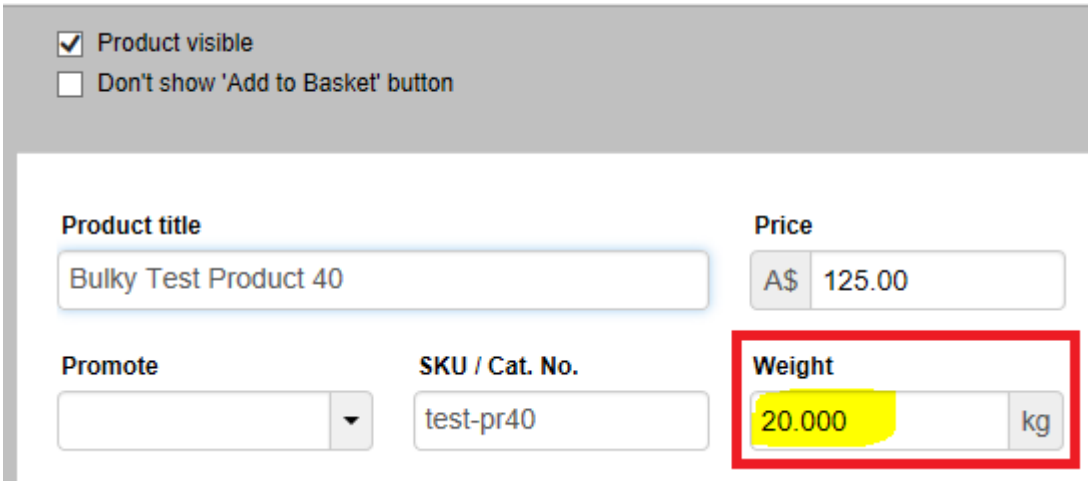
This article helps you setup shipping costs for individual product and if you are selling a bulky / heavy / oversize item that needs to be shipped in a separate parcel, then you can enable the "Apply per box" setting.

A. Setup shipping to individual product(s)

Refer to this KB article,

How do I add shipping charges to individual products? - Knowledgebase / Shipping and Taxes - ShopFactory Help Center (deskpro.com)

- Enter ***Weight value*** for the heavy / bulky item in EditProduct dialog.



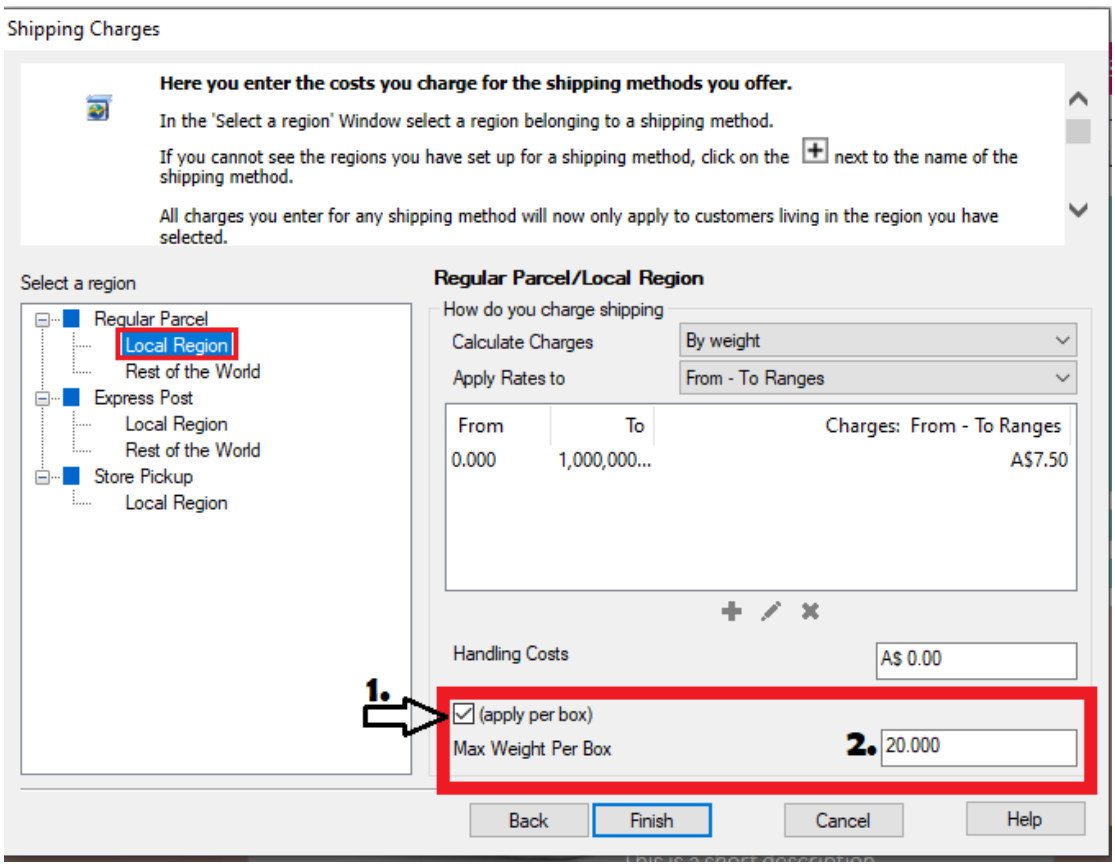
B. If your heavy/bulky item needs to be sent as a separate parcel, you can also use "**Apply per box**" setting in the shipping charges dialog

- Open your shop in ShopFactory

- Click ***Central*** dropdown -> Shipping Charges

- Click Next and then select the shipping method

- Tick "***Apply per box***" and enter the maximum weight for that heavy / oversize item i.e. 20kg/lbs



***Repeat steps for all other shipping methods*

- Click **Finish** button

- Save and preview your shop in external browser

- Place a test order by adding the bulky/heavy item to cart then add other products in cart to confirm the shipping charges are correct

- Publish your shop so the changes are uploaded online.