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Export existing pages and products from one shop and import these products into another shop

Jobelle C. - 2021-09-07 - [Pages and Products](#)

CHECKPOINT: The shop language you are exporting products from MUST match the language of the shop you are importing into.

For example:

*If your source shop has **en-uk** language, then the shop you are importing the products into must have en-uk as well in the translation languages.*

*The shop you are importing to MUST at least use **en-uk** as primary shop language. Or the shop you are importing to must have the **en-uk** added in the Languages -> "Translation languages"*

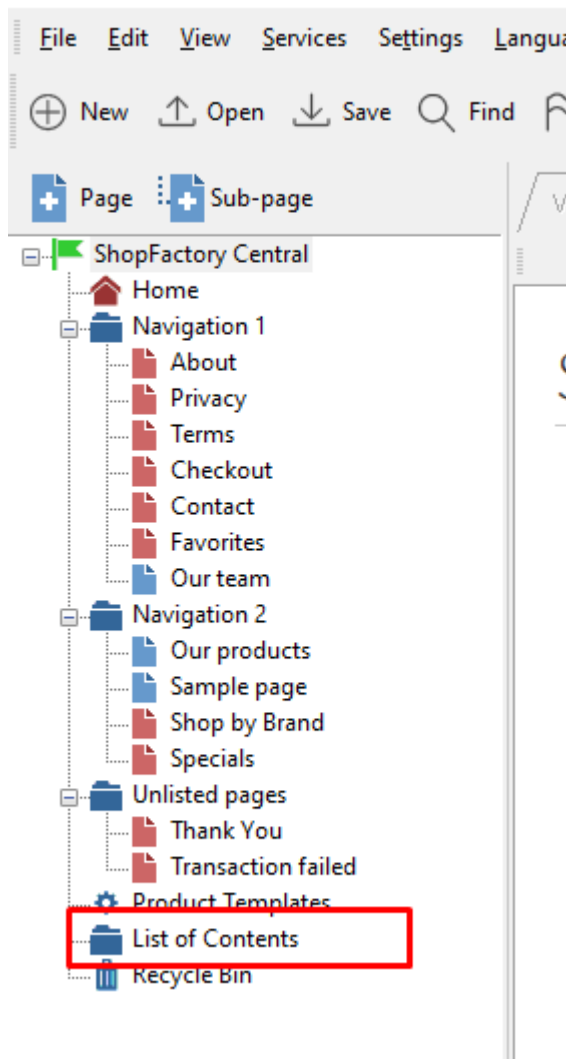
*If **en-uk** is a secondary language then the products will be imported and be visible in the imported language.*

- If the imported language is not the primary language, then products will be visible in the imported language but not visible in the primary language...*
- If the imported language is the primary language, products will be visible in the primary language*

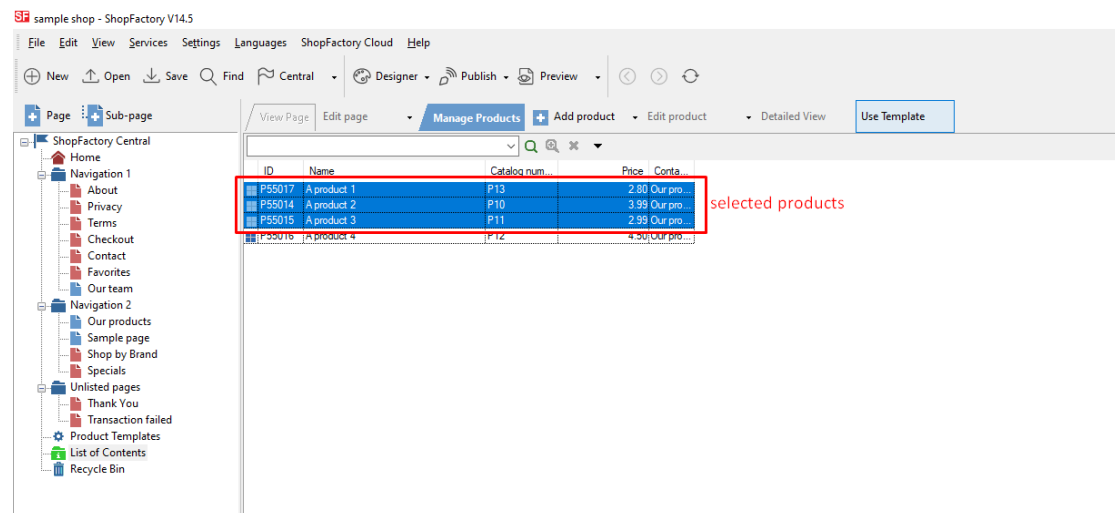
A. How to export products within ShopFactory:

Please follow the steps below on how to export products as an xml file:

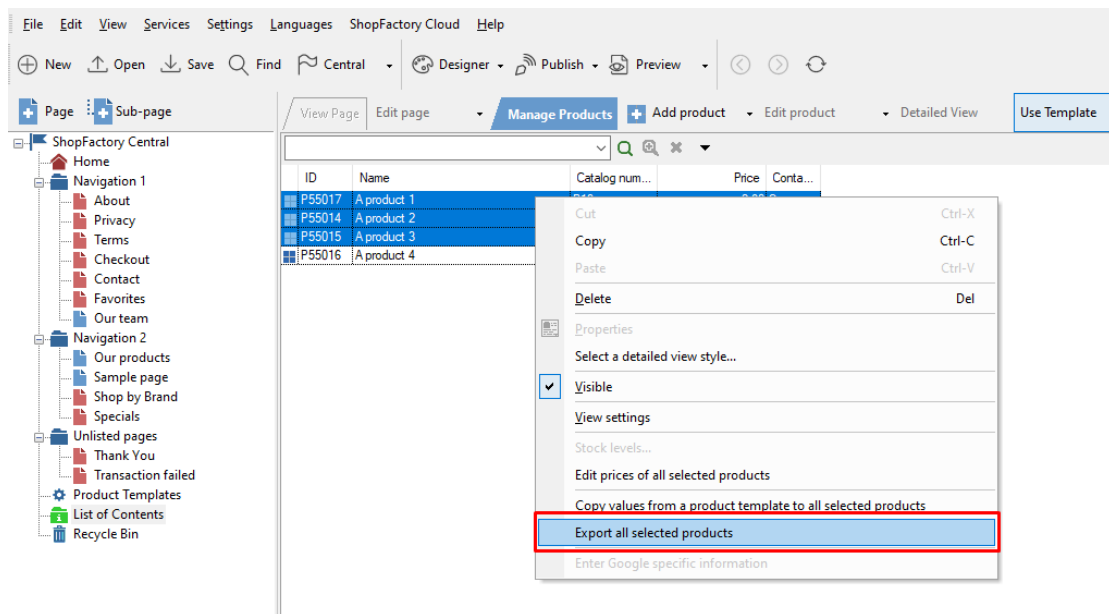
1. Open the shop where you want to export products
2. On the left tree, select **LIST OF CONTENTS**



3. Select Products you want to export



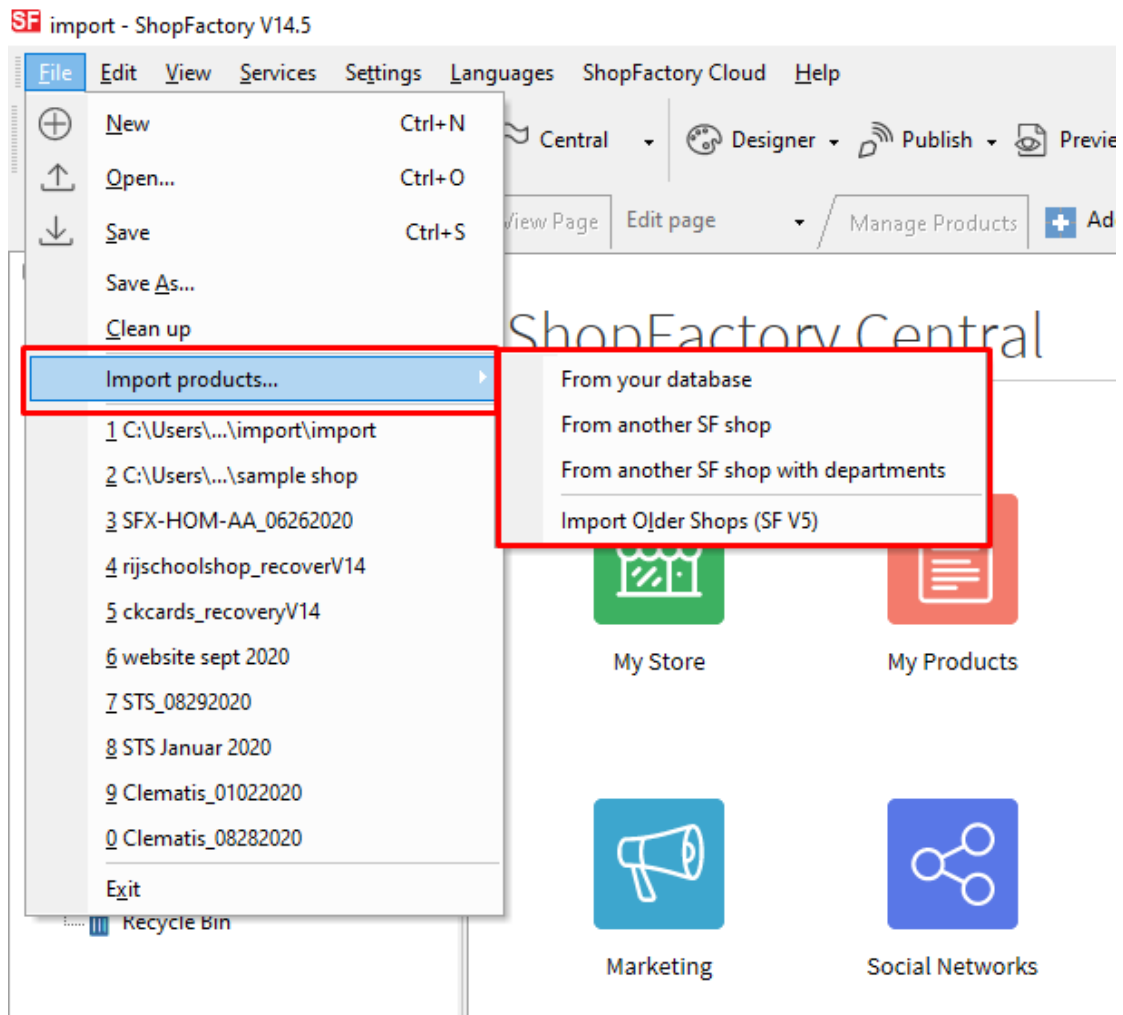
4. Right click on the seleted products -> click **"EXPORT ALL SELECTED PRODUCTS"**



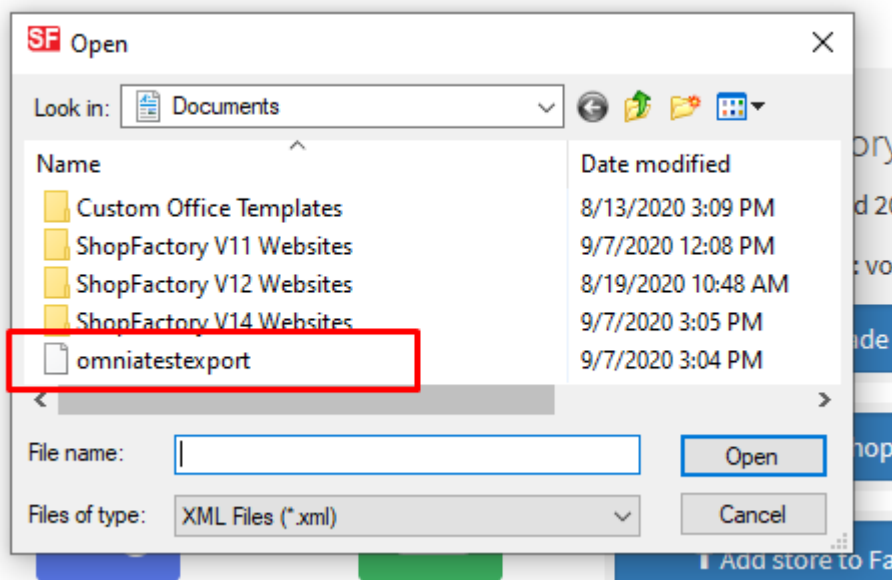
5. Save it as an XML file

B. How to import products within ShopFactory:

1. Run ShopFactory application
2. Select the shop you want to import the products into
3. Click FILE menu -> select **IMPORT PRODUCTS...** (or if you want the department names as well, select **"Import another SF shop with departments..."**)



4. **Import products From another SF shop**, select the export XML file



5. Click -> OPEN

The products in XML file will now be imported in your shop.