

Knowledgebase > Pages and Products > Export existing pages and products from one shop and import these products into another shop

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Jobelle C. - 2021-09-07 - Pages and Products

CHECKPOINT: The shop language you are exporting products from MUST match the language of the shop you are importing into.

For example:

If your source shop has **en-uk** language, then the shop you are importing the products into must have en-uk as well in the translation languages.

The shop you are importing to MUST at least use **en-uk** as primary shop language. Or the shop you are importing to must have the **en-uk** added in the Languages -> "Translation languages"

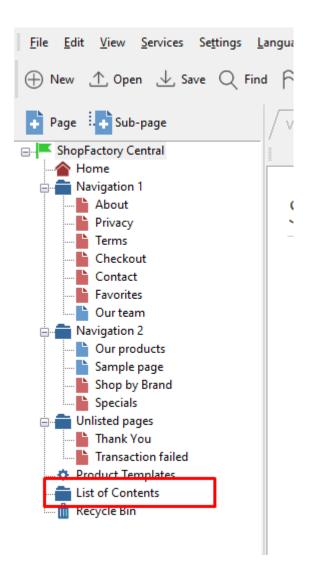
If **en-uk** is a secondary language then the products will be imported and be visible in the imported language.

- If the imported language is not the primary language, then products will be visible in the imported language but not visible in the primary language...
- If the imported language is the primary language, products will be visible in the primary language

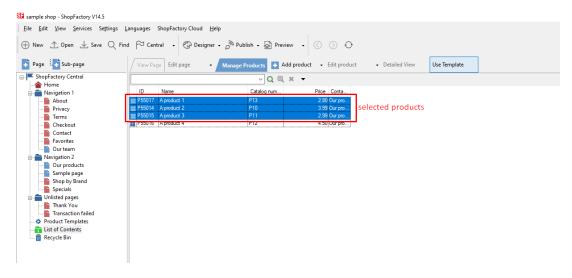
A. How to export products within ShopFactory:

Please follow the steps below on how to export products as an xml file:

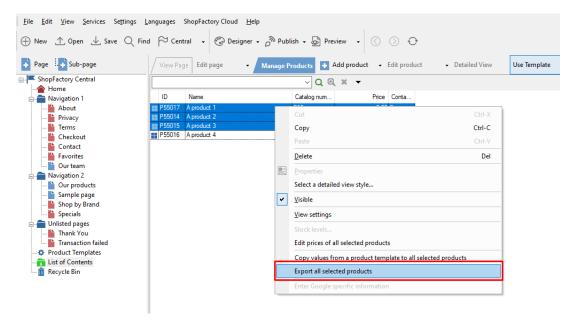
- 1. Open the shop where you want to export products
- 2. On the left tree, select **LIST OF CONTENTS**



3. Select Products you want to export



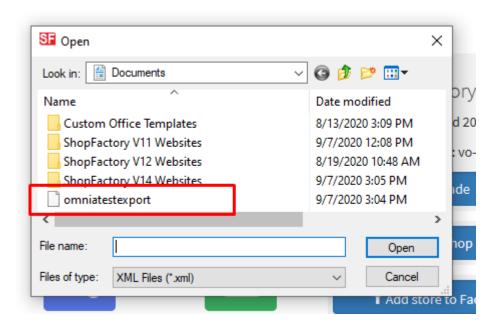
4. Right click on the seleted products -> click "EXPORT ALL SELECTED PRODUCTS"



5. Save it as an XML file

B. How to import products within ShopFactory:

- 1. Run ShopFactory application
- 2. Select the shop you want to import the products into
- 3. Click FILE menu -> select **IMPORT PRODUCTS...** (or if you want the department names as well, select "**Import another SF shop with departments...**")
- 4. Import products From another SF shop, select the export XML file



5. Click -> OPEN

The products in XML file will now be imported in your shop.