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How do I publish the shop using my hosting details?

Merliza N. - 2021-12-08 - Publishing your website

What do I need to enter at the Publish Setup dialog in ShopFactory so I can upload my shop-files online?

i.e. My Host has different settings, for example, my website is hosted by GoDaddy.com

- 1. Open your shop in ShopFactory.
- 2. Click 'Publish' -> select "Publish your website on the Net"
- 3. Click Setup button
- 4. At the Setup dialog box, enter your valid Hosting details.

For example,

Remote Host: ftp.mydomain.com

Username: myusername

Password: xxxxxxxxx

Base Directory: /

Type/and if you do not know the name ofthe directory where your shop files are uploaded, you can click the "Browse"button and locate the correct directory/folder.

Publish URL: http://www.mydomain.com/

Note: Please also verify with your Hosting Provider if they support FTPeS or sFTP (secure connection). Otherwise, choose "Use Plain FTP" option in the **ENCRYPTION** field. You won't be able to connect to your Host if you select the wrong encryption setting.

	Just select the option you require, fill in the details r	equired and then click on the NEXT button.
Internet: Select this option to publish to your Internet account. You must enter your account details so your website can be published properly.		
Remote	Host: The name of your server or website, such as y	www.yourserver.com. Do NOT use http:// at the beginning.
User Name: The name you use to log on to your server. Unless you have changed it, it is the one your service provider has given you.		
Passwo	rd:The password to gain access your server.	
 Internet 	O My Computer	Show advanced settings
User Name User Name Remote Host User Name Remote Host User Name Remote Host Remote Host Publish URL Http:// Base Directory Protocol Encryption	Password	Enter your hosting details here – if you aren't sure about your Base Directory, click on the BROWSE button to connect to your host & select the directory from there. If you're unsure, please verify with your hosting provider. You may also need to tick/untick "PASSIVE" setting (this is dependent on your host)
Protocol FTP - File Transfer Protocol Ito tick/untick PASSIVE setting (this is dependent on your host) Encryption Require explicit FTP over TLS Ito tick/untick PASSIVE setting (this is dependent on your host) OK Cancel Help		

"*Remote Host:*"field is the name of your server or website, such

ashttp://www.yourserver.com/.However in ShopFactory, you doNOTuse http:// or ftp:// at the beginning. Server settings vary; some useftpwhile others usewwwand others even use IP address. See some examples below:

Ex. 1- Remote Host: www.mydomain.com

Ex. 2- Remote Host: **ftp.mydomain.com**

Ex. 3- Remote Host: webhost.santu.com

- Ex. 4 Remote Host: 1.2.3.456
- 5. Click OK button

"*Regenerate search files*" checkbox must be ticked to ensure the pages and products can be located/searched especially if you have moved products to a different page.

6. Click Publish button. Wait until your shop files are completely uploaded and then check your website using your default browser.

That's all there is to it. Related article:

https://shopfactory.deskpro.com/en/kb/articles/en-publishing-my-shop-using-mobile-connection-sho ws-connection-timeout