

Knowledgebase > Shipping and Taxes > Setup multiple shipping providers in your shop

Setup multiple shipping providers in your shop

Jobelle C. - 2021-12-07 - Shipping and Taxes

Realtime shipping rates are calculated at checkout by a shipping provider based on the basket details. This helps you charge your customers the exact amount that a shipping provider such as USPS, DHL, or FedEx, will charge you when buying a shipping label.

Several Shipping Providers are available in ShopFactory. For example, if you're in the United States, you can add enable USPS, FedEx, and UPS.

For Canada, you can enable Canada Post and FedEx shipping providers. Or if you're in Australia, you can enable Australia Post.

When you setup realtime shipping rates, you need to enter accurate weights for each of your products to show accurate shipping rates for your customers at checkout.

You will need to enable the "Combine multiple shipping providers" option:

- Open shop in ShopFactory
- Click on the "Central" dropdown button (Properties) -> Select Shipping Charges
- Select "Use a Provider"
- Click "Next" button

- Select "**Combine Multiple Shipping Providers**" - *Note:* you can still use this option even if you are only using one realtime shipping provider

		×
R	ealtime Shipping Settings	*
Plea	se choose one shipping provider:	
۲	Combine multiple shipping providers	
0	United States Postal Service	
0	FEDEX Web Service (US, CA)	
0	Canada Post	
0	Australia Post	
0	Royal Mail & Parcelforce (UK)	
0	DHL (Germany) shipping provider	
0	Colissimo (France)	
0	Tara Courier Services	
0	UPS	

- If you are setting up for the first time, you may need to enter your ShopFactory username and password -> then click "Next"

UPS	
Shipping service To be able to use this service you need to login with your details	
Username:	
Password:	
Cancel Next	
	-

- Ensure you have entered the required fields accordingly i.e. select the correct weight unit, merchant Post Code/Zipcode is filled-in, merchant address if it is needed, etc.

Globe Cho	arjoe			
	Where will you	be shipping fro	m?	
	Country:	Australi	a	
	Make sure weight un	it is KG 🗸		
	Zip code / Posta	al code:		
	Package box siz	ze?		
	Length:	30	СМ	
	Width:	30	СМ	
	Height:	30	СМ	
	Please enter sh	op details		

- To combine several shipping providers, tick each shipping provider in the setup dialog

	Height: Please enter shor	30 details	СМ	
□UPS Re	altime Shippino	g Settings		R DS
Fedex Settings	Web Service	Fea	Ex.	
AusPos Settings	st Realtime Shi	pping		r
	Cancel	Save Settings		

- Enter your account details for each shipping provider

- Setup your shipping preferences for each shipping provider - tick all the shipping methods that apply to your merchant account.

- Click "Save Settings" button

- Preview your shop in External browser. Place a test order to check how shipping rates are calculated at checkout

IMPORTANT: Publish your shop again so that the changes are uploaded online.

Shipping, Tax				
			My cart	Continue shopping
				Subtotal: \$129.00
1. Select a shipping de	estination			
United States 🔹	California 🔻 Lo	os Angeles 🔻		
2. Select a shipping m	ethod			
UPS • Zip Code	Show shipping meth	ods		\$0.00
UPS FEDEX USPS Reveal Pay al	ethod Visa			
O 📀 Mastercard	Amer	rican Express		
🔘 🥌 Maestro	 Gift card 			
 Pay on invoice 	 Ask us to call details 	you for your payment		
Send a cheque				
			CA Sales	Tax 9.5%: \$12.26 Total: \$141.26 the terms and conditions.
			Se	cure check out

1. Select a shipping de	estination		
United States 🔹	California Los Angeles		
2. Select a shipping m	lethod		
FEDEX • 90210	Show shipping methods		\$0.00
O FedEx. FedEx ground	1	\$8.57	
Ground home	delivery	\$11.81	
		¢10.02	
Pedex FedEx express	ssaver	\$19.03	/
FedEx. FedEx 2 day		\$19.95	
 FedEx. Standard over 	night	\$28.86	
 FedEx. Priority overnig 	ght	\$30.87	N
O FedEx. First overnight	t	\$59.71	
FEDEX	Show shipping methods delivery s saver might ght	\$8.57 \$11.81 \$19.03 \$19.95 \$28.86 \$30.87 \$59.71	\$0.0

Useful Shipping provider notes:

1) USPS shipping:

You need to sign up for a USPS WebTools account

Refer to our KB article,

https://shopfactory.deskpro.com/en/kb/articles/en-what-does-this-error-mean-when-i-use-usps-80040b1a-authorization-failure

2) Canada Post API shipping:

Note: You must contact Canada Post to set-up an online merchant access Business Account - they will direct you to do this online yourself through their website - it only takes a few minutes.

Then you can generate your API Keys: username and password.

This API username is NOT the same as your Canada Post "Account ID" nor the "Web Login ID" that you may have set-up already. Generate your api keys to get your api username and api password that you then setup in ShopFactory for setting up real time shipping rate calculations.

Note: "Customer Number" is your Canada Post Account Number

Combine Shipping Providers option - Note: Customer Number is "Account Number"

⊠Canada Post A	PI Shipping	CANADA POS POST CAN	NADA
Customer Number: 0009443741 API Username: Autosplit package if weigh	Sandbo API Pa nt is more than: 30	x: ssword: (Max:30KG)	D
Handling Costs:	CAD		
Alberta British Columbia Manitoba New Brunswick Newfoundland Northwest Territories Nova Scotia Nunavut Ontario Prince Edward Island	Alberta British Annormal An	Columbia va unswick ndland est Territories cotia t t Edward Island	<
Select shipping countries Afghanistan Albania Algeria American Samoa	> United France Australi Mexico	States a	
Angola Angola Anguilla Antigua and Barbuda Argentina	× <		

3) Sendcloud Shipping

Refer to this KB article, Setup SendCloud Platform in ShopFactory

4. Setup DHL shipping

DHL integration: http://www.dhl.com/en/express/resource_center/integrated_shipping_solutions.html

You will need to contact DHL and get them to generate your Site ID. You need the DHL online shipping site ID

Aside from the merchant DHL account number, you need to have the "online shipping site ID".

Please have your DHL Merchant account number handy when contacting DHL Support.

The DHL Account Number you have will need to be setup for API services.

You will need to complete a similar form below so you get a DHL Site ID and password.

http://www.dhl.com.au/en/express/resource_center/integrated_shipping_solutions/request_xml_toolkit .html

DHL will get back to you within a day or two with your Site ID and password.

- Enter your DHL Account Number, Site ID, and password provided by DHL integration team – and select the countries that you wish to ship to – see sample screenshot below:

international methods	
INTERNATIONAL PRIORITY Free from \$:	INTERNATIONAL ECONOMY Free from \$:
INTERNATIONAL FIRST	INTERNATIONAL GROUND Free from \$:
☑ DHL Realtime Shipping	g Settings
SiteID: SF3d3Test	Password: ABCUntOcJxy ×
Account Number: 962644123	Sandbox:
Dutiable:	
Hide these shipping methods: (separate by com	ma)
Select shipping countries	
Afghanistan Albania Algeria American Samoa Andorra Angola Anguilla Antigua and Barbuda Argentina Armenia	>>> <<
Autosplit package if weight is more	than: (Max:30KG)

5) Setup UPS shipping

Please refer to our KB article, <u>https://shopfactory.deskpro.com/en/kb/articles/en-getting-ups-access-key-en</u>