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## Setup Shipstation shipping provider in my shop

Merliza N. - 2023-10-18 - Shipping and Taxes

**Note:** To enable ShipStation as your shipping provider, you will need to have an account with <u>Shipstation</u>.

Once your Shipstation merchant account is approved & created, you can now set up your shop:

1. Open your shop in ShopFactory, click -> Central -> Shipping Charges

2. In the Shipping Settings window choose "Use a provider" and click Next

In the next window you will see a list of integrated Shipping providers, choose "Combine
 Multiple Shipping providers" and click Next. It will be the first option. This option allows you to use multiple realtime shipping providers such as UPS and FedEx.

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4. You will then see the **ShipStation** Setup window

On this screen you enter your ShipStation API Key and your API Secret.

ShipStation (AF	PI) Shipping	ShipStation"
API Key: 19485067bbea6044486	API Secret:	5cabc84a30c5640a3 ×
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Handling Costs:		(Max.SUKG)
Select shipping states		
Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware District of Columbia Florida	<ul> <li>Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware Nistrict of C Florida</li> </ul>	t iolumbia
Select shipping countries		
Afghanistan Albania Algeria Andorra	> Afghanistan Albania Algeria Andorra	^
Angola Anguilla Antigua and Barbuda Argentina Armenia	Angola Anguilla Antigua and Argentina Argentina Armenia	Barbuda

Select the countries and tick the shipping methods supported in your Shipstation account (what you want to use in your shop) and then click **Save Settings**.

5. You need to make sure all your products have **weight** defined (i.e. Kg for Australia, lbs for USA, etc.)

6. To change the weight type, select *Settings* => *Global Settings* from the menu toolbar.

7. Click on *Settings for this Website* => *Miscellaneous* in the left tree and then at the bottom, choose the appropriate weight type from the list "*Specify weight in*" -> click OK.

If the incorrect weight type is chosen, for example grams instead of Kgs, Shipping cost will not be calculated and an error will occur at Checkout if weight isn't specified.

Global Settings		-	- 🗆	×
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	Show product details in Checkout Customers who bought this item also bought  Apply product discounts to Options  Product discounts: Free products are only granted once			
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