



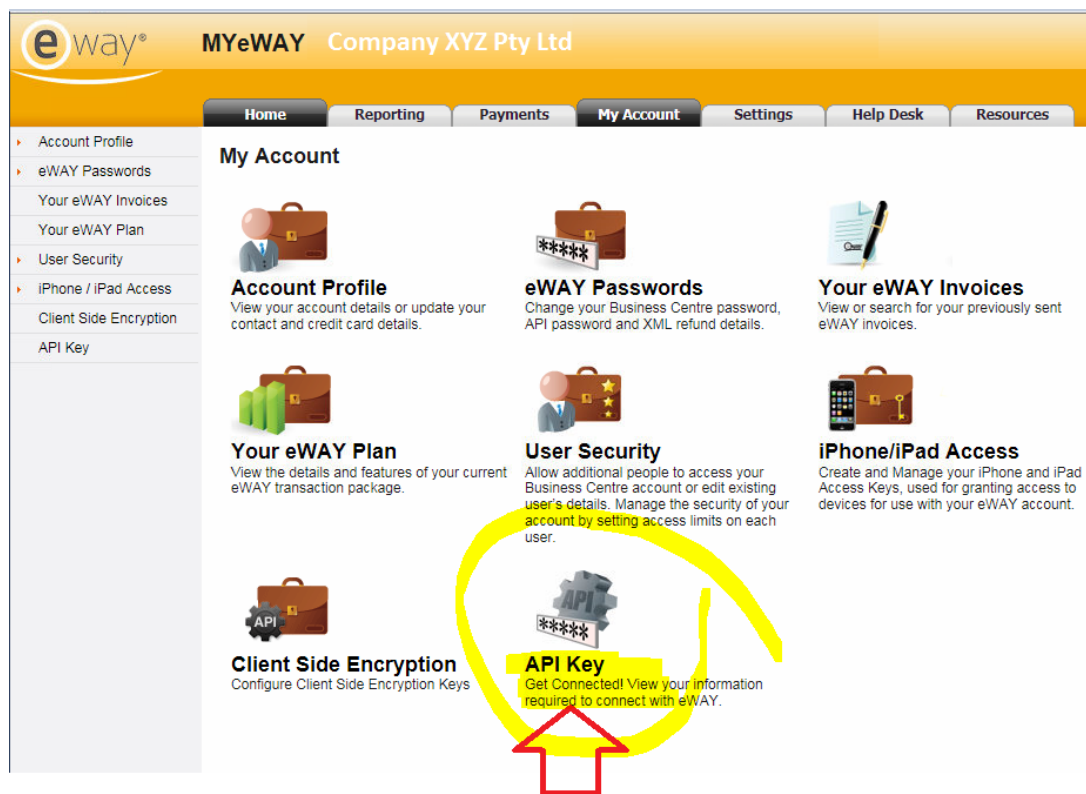
## Using eWAY to process payments in my shop

Elenor A. - 2021-12-08 - Payment Settings

### 1 - How to generate your API Key and Password:

Login to your MYeWAY account and simply generate an API Key and Password.

Click on **MY ACCOUNT** -> select **"API Key"** option (see below screenshot) - You will need to copy and paste the credentials into the backend of ShopFactory.



- Click "Copy to clipboard" button beside the **API key** field

Refer to this link that will help users to generate the API Key or Password:

<https://go.eway.io/s/article/How-do-I-setup-my-Live-eWAY-API-Key-and-Password>

Merchants can also call or chat with eWAY Support 24/7 and they will be happy to assist with any support queries.

### 2 - How to add your eWAY API Key and Password in your shop

- Open your shop in ShopFactory

- Click **Central** dropdown (Properties) -> **Payment methods accepted** ->

- The payment providers list shows up, enable the payment you want by ticking it. In this case, tick "eWAY" checkbox



- Scroll down the page and click NEXT to view the eWAY settings section

- Enter your eWAY merchant account details (Customer ID, API key and API Password, Currencies supported)

*Note:* if your merchant account is in testing mode, you need to put **TEST** before your Customer ID and your API Key

For example,

Customer ID: 91852270

API KEY: Y9802CBUjhVZAKUV5RfK65quOvGiKkkN0Sv9qCwByBYY740rsEc8zFScyj6KIUhGr18nZo

To use the testing environment, you will have to add TEST in front of the Customer ID, so it will be **TEST91852270**

And also add TEST before your API key, so it will be something like this

**TESTY9802CBUjhVZAKUV5RfK65quOvGiKkkN0Sv9qCwByBYY740rsEc8zFScyj6KIUhGr18nZo**

- Click inside API Key box and press CTRL+V (to paste it - or right click within the box and select 'Paste')

- Go back to your eWAY merchant panel to grab the API password as well.

**Note: if your merchant account is in Testing mode, you need to put TEST before your Customer ID and your API Key**

For example,  
 Customer ID: 91852270  
 API KEY:  
 Y9802CBUjhVZAKUV5RfK65quOvGiKkKNO5Scyj6KIUhGr18nZo

**To use the testing environment, you will have to add TEST in front of the Customer ID, so it will be TEST91852270**

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The screenshot shows the following form fields:

- eWAY:**
  - Account details:**
    - Customer ID: 91852270
    - API key: F9802CBUjhVZAKUV5RfK65quOvGiKkKNO5
    - Password: [Redacted]
    - Authorization of payment only: [ ]
    - Show MasterPass button: [ ] [More info](#)
    - MasterPass Test (sandbox): [ ]
    - MasterPass checkout id: [ ]
    - Currency: Australian Dollars (AUD) AS
  - Payment method:**
    - American Express
    - Diners Club
    - Mastercard
    - Visa
  - PGP Settings:**
    - Key ID (Email): [ ]
    - Public Key: [ ]

Buttons: Reset, Back, Next

- If you don't have an API password yet, click on "**Generate a new password**" button and then click "*Copy to clipboard*" button beside the API password box.
  - Now, go back to the ShopFactory interface -> payment setup wizard and then click inside API Password box and press CTRL+V (to paste it - or right click within the box and select 'Paste')
  - Make sure you select the currency that matches ShopFactory
  - Tick the credit card types that you can accept with your eWAY merchant account.
  - Click NEXT
- (Note:** You can sort the payment methods display by pressing the up/down arrow)
- Click Finish
  - Save and publish your shop again so that the changes are updated on the server.
- You can now accept orders and payments are processed in real-time via eWAY.