



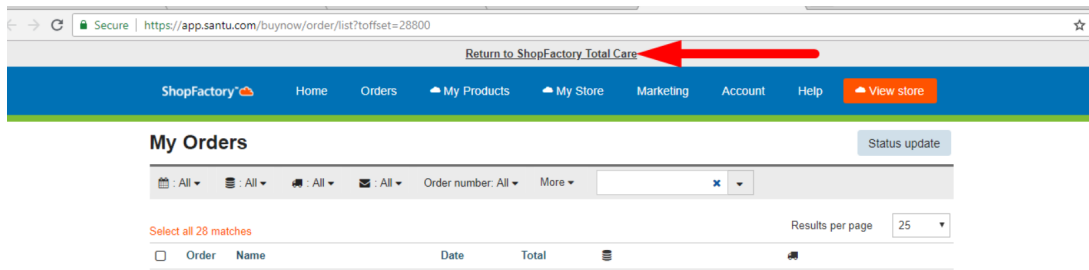
Knowledgebase > Shipping and Taxes > EN-Automatically display the Delivery/Shipping Address Form at the checkout page

EN-Automatically display the Delivery/Shipping Address Form at the checkout page

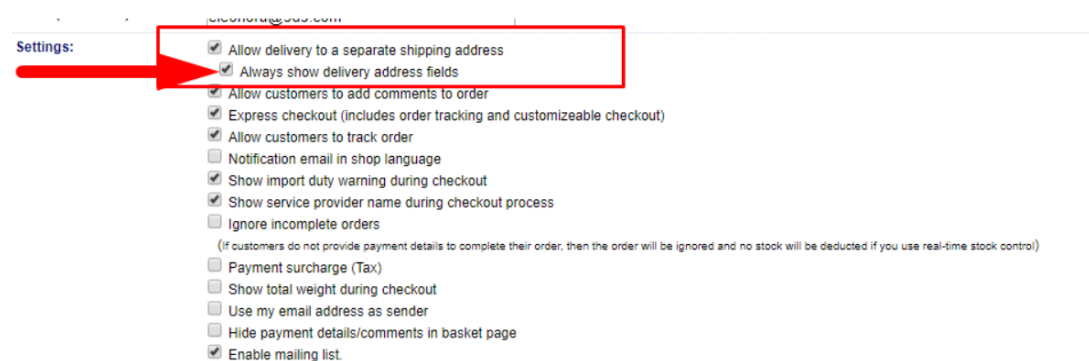
Elenor A. - 2021-12-08 - Shipping and Taxes

To enable the Shipping Form to show by default without having your customers manually tick the “Deliver to a different address” checkbox, you must enable this option at the Settings page in your Total Care account:

- Click -> ShopFactory Cloud -> MY ORDERS to connect to the SF Cloud interface
- Click -> Return to ShopFactory Total Care link



- You will be redirected to SF Total Care interface
- Click on SETTINGS -> ACCOUNT SETTINGS
- Scroll down to the **Settings** section and tick “**Always show delivery address fields**”
- (“Allow delivery to a separate shipping address” must also be ticked)
- Click SUBMIT to save the changes in the database



Checkout page now shows the shipping form by default:


● Checkout: Billing address

First Name:*	<input type="text"/>	Last Name:*	<input type="text"/>
Company Name:	<input type="text"/>	Country:*	Australia ▼
House number:*	<input type="text"/>	Street:*	<input type="text"/>
City/Town:*	<input type="text"/>	State:*	<input type="text" value="▼"/>
Zip:*	<input type="text"/>	Phone:*	<input type="text"/>
VAT number:.	<input type="text"/>	Email:*	<input type="text"/>
Your notice to us: <input type="text"/>			

* Required

Deliver to a different address ← Turned ON by default

First Name:*	<input type="text"/>	Last Name:*	<input type="text"/>
Company Name:	<input type="text"/>	Country:*	Australia <input type="button" value="Change"/>
House number:*	<input type="text"/>	Street:*	<input type="text"/>
City/Town:*	<input type="text"/>	State:*	<input type="text" value="▼"/>
Zip:*	<input type="text"/>	Phone:*	<input type="text"/>

Create a Santu Express password (optional) 

CASE 1: GC Account Settings – only “Allow delivery to a separate shipping address” is ticked
 This means that the “Deliver to a different address” form can be activated/ticked – or is activated as soon as you change the billing country in checkout page 1

Settings: →

- ☒ Allow delivery to a separate shipping address
 - ☐ Always show delivery address fields
- ☒ Allow customers to add comments to order
- ☒ Express checkout (includes order tracking and customizable checkout)
- ☒ Allow customers to track order
- ☐ Notification email in shop language
- ☒ Show import duty warning during checkout
- ☒ Show service provider name during checkout process
- ☐ Ignore incomplete orders
- (If customers do not provide payment details to complete their order, then the order will be ignored and no stock will be deducted if you use real-time stock control)
- ☐ Payment surcharge (Tax)
- ☐ Show total weight during checkout
- ☐ Use my email address as sender
- ☐ Hide payment details/comments in basket page
- ☒ Enable mailing list.

☐ Express checkout with **safetu**

☒ Checkout: Billing address

First Name:*	<input type="text"/>	Last Name:*	<input type="text"/>
Company Name:	<input type="text"/>	Country:*	United States ▼
House number:*	<input type="text"/>	Street:*	<input type="text"/>
City/Town:*	<input type="text"/>	State:*	▼
Zip:*	<input type="text"/>	Phone:*	<input type="text"/>
VAT number:..	<input type="text"/>	Email:*	<input type="text"/>
Your notice to us: <input type="text"/>			

* Required

☒ Deliver to a different address

First Name:*	<input type="text"/>	Last Name:*	<input type="text"/>
Company Name:	<input type="text"/>	Country:*	Australia Change
House number:*	<input type="text"/>	Street:*	<input type="text"/>
City/Town:*	<input type="text"/>	State:*	▼
Zip:*	<input type="text"/>	Phone:*	<input type="text"/>

CASE 2: GC Account Settings – Both “Allow delivery to a separate shipping address” AND “Always show delivery address fields” are ticked

This means that the “Deliver to a different address” form is automatically enabled when you get to page 1 checkout – the shipping form CANNOT be disabled.

Settings:

☒ Allow delivery to a separate shipping address

☒ Always show delivery address fields

☒ Allow customers to add comments to order

☒ Express checkout (includes order tracking and customizable checkout)

☒ Allow customers to track order

☐ Notification email in shop language

☒ Show import duty warning during checkout

☒ Show service provider name during checkout process

☐ Ignore incomplete orders

(If customers do not provide payment details to complete their order, then the order will be ignored and no stock will be deducted if you use real-time stock control)

☐ Payment surcharge (Tax)

☐ Show total weight during checkout

☐ Use my email address as sender

☐ Hide payment details/comments in basket page

☒ Enable mailing list.

☒ Checkout: Billing address

First Name:*	<input type="text"/>	Last Name:*	<input type="text"/>
Company Name:	<input type="text"/>	Country:*	Australia ▼
House number:*	<input type="text"/>	Street:*	<input type="text"/>
City/Town:*	<input type="text"/>	State:*	<input type="text"/>
Zip:*	<input type="text"/>	Phone:*	<input type="text"/>
VAT number:.	<input type="text"/>	Email:*	<input type="text"/>
Your notice to us: <input type="text"/>			

* Required

Deliver to a different address

First Name:*	<input type="text"/>	Last Name:*	<input type="text"/>
Company Name:	<input type="text"/>	Country:*	Australia Change
House number:*	<input type="text"/>	Street:*	<input type="text"/>
City/Town:*	<input type="text"/>	State:*	<input type="text"/>
Zip:*	<input type="text"/>	Phone:*	<input type="text"/>

CASE 3: GC Account Settings - Both “Allow delivery to a separate shipping address” AND “Always show delivery address fields” are unticked

This means that only the BILLING form will be enabled on Checkout Page 1.

Settings:

- ☐ Allow delivery to a separate shipping address
- ☐ Always show delivery address fields
- ☒ Allow customers to add comments to order
- ☒ Express checkout (includes order tracking and customizable checkout)
- ☒ Allow customers to track order
- ☐ Notification email in shop language
- ☒ Show import duty warning during checkout
- ☒ Show service provider name during checkout process
- ☐ Ignore incomplete orders
- (If customers do not provide payment details to complete their order, then the order will be ignored and no stock will be deducted if you use real-time stock control)
- ☐ Payment surcharge (Tax)
- ☐ Show total weight during checkout
- ☐ Use my email address as sender
- ☐ Hide payment details/comments in basket page
- ☒ Enable mailing list

☒ Checkout: Billing address

First Name:*	<input type="text"/>	Last Name:*	<input type="text"/>
Company Name:	<input type="text"/>	Country:*	Australia
House number:*	<input type="text"/>	Street:*	<input type="text"/>
City/Town:*	<input type="text"/>	State:*	<input type="text"/>
Zip:*	<input type="text"/>	Phone:*	<input type="text"/>
VAT number:.	<input type="text"/>	Email:*	<input type="text"/>
Your notice to us: <input type="text"/>			

* Required