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Calculate Shipping Charges with "Apply per box" setting

Merliza N. - 2022-05-25 - Shipping and Taxes

This article helps you setup shipping costs for individual product and if you are selling a bulky / heavy / oversize item that needs to be shipped in a separate parcel, then you can enable the "Apply per box" setting.

A. Setup shipping to individual product(s)

Refer to this KB article,

[How do I add shipping charges to individual products? - Knowledgebase / Shipping and Taxes - ShopFactory Help Center \(deskpro.com\)](#)

- Enter **Weight value** for the heavy / bulky item in EditProduct dialog.

The screenshot shows the EditProduct dialog with the following fields:

- Product visible
- Don't show 'Add to Basket' button
- Product title: Bulky Test Product 40
- Price: A\$ 125.00
- Promote: [dropdown]
- SKU / Cat. No.: test-pr40
- Weight: 20.000 kg (highlighted in red)

B. If your heavy/bulky item needs to be sent as a separate parcel, you can also use "**Apply per box**" setting in the shipping charges dialog

- Open your shop in ShopFactory
- Click **Central** dropdown -> Shipping Charges
- Click Next and then select the shipping method
- Tick "**Apply per box**" and enter the maximum weight for that heavy / oversize item i.e. 20kg/lbs



***Repeat steps for all other shipping methods

- Click **Finish** button

- Save and preview your shop in external browser
- Place a test order by adding the bulky/heavy item to cart then add other products in cart to confirm the shipping charges are correct
- Publish your shop so the changes are uploaded online.