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Cancel my ShopFactory Cloud subscription

Jobelle C. - 2021-11-17 - [Apps & ShopFactory Cloud](#)

To cancel subscription, please follow the procedures below:

- Open shop in SF
- In SF Central, click MY ORDERS and you will be redirected to Santu Cloud
- Go to <https://app.santu.com/buynow/setup/payment>
- Scroll down and click CLOSE ACCOUNT button

Payment Details

Name on card * Card Number *

Expiry month * Expiry year * CVC *

01 2021

[Close account](#)

Click the button below to close your account. Changes will take effect on 16/11/2021

You can disable your store in My Store

Close account

- Click Save button on the upper right