



Display total weight in Order summary and Order Confirmation email

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I want my customers to see the total weight of an order:

- Open your shop in ShopFactory
- In ShopFactory Central page, click **MY ORDERS** button to open the ShopFactory Cloud interface on your default browser
- Select *My Store* -> *Shipping Charges* and tick "Show total weight during checkout" checkbox

<https://app.santu.com/buynow/shipping>

My Store Save: Shipping charges

General +

Payment methods accepted

Shipping charges

Tax settings

Stock control

Customer details

Social media links

Manufacturers management

Keyword management

Customize design

Shipping charges

Setting Up Shipping Charges

Here you define how much customers pay for shipping. Set up your own charges or connect to a shipping provider. ShopFactory Cloud will automatically calculate the shipping charges during checkout.

Set up shipping charges

Free shipping

By weight

By number of products

By price

By shipping provider

Allow customers to track orders

Allow delivery to a separate shipping address

Show total weight during checkout

Weight unit: kg or

Dimension unit: cm

- Click *Save: Shipping Charges* button on top-right.

Alternatively, you can login to the old GlobeCharge/Total Care interface

- Select **Settings** menu -> **Account Settings**
- Scroll down to the **SETTINGS** section
- Tick **"Show total weight during checkout"** checkbox

Settings


Preferred language:

Your time zone: [GMT](#)

Email (for orders):

Settings:

- Allow delivery to a separate shipping address
 - Show shipping address form
- Allow customers to add comments to order
- Express checkout (includes order tracking and customizable checkout)
- Allow customers to track order
- Notification email in shop language
- Show import duty warning during checkout
- Show service provider name during checkout process
- Ignore incomplete orders
 - (if customers do not provide payment details to complete their order, then the order will be ignored and no stock will be deducted if you use real-time stock control)
- Payment surcharge (Tax)
- Show total weight during checkout



- Click **Submit** button to save the changes.

- Go back to Normal mode and then click on Properties -> Shipping charges -> click OK to update the basket page.

- Save and publish your shop again.

*** *During checkout, your customers will see the Total Weight field in the Order Summary section.*

**** *The order confirmation email that customers receive will also display the "Total Weight" field.*