



GDPR Compliance and use of Cookies in website

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If you sell products to customers in the European Union, you must be compliant with the General Data Protection Regulations (GDPR), regardless of the country you are in. This means you must allow customers to opt out from being tracked by cookies in ways which personally identify them.

Add the code for affected tracking cookies in ShopFactory Central - **My Store - Cookies / GDPR** so customers can opt out of being tracked on your Privacy page. You do not have to allow them to turn off Google Analytics, if you have set it to anonymous tracking.

The screenshot shows the ShopFactory Central interface. On the left, the 'My Store' menu item is highlighted with a red box and a yellow arrow labeled '1'. The main content area shows the 'Cookies / GDPR' settings page. The 'Cookies / GDPR' section is highlighted with a blue bar and labeled '2'. The 'GDPR Compliance / Cookies' section contains text explaining the requirements and instructions. A checkbox labeled '3. Show cookie warning' is checked. The 'Display text' section is highlighted with a red box and labeled '4. Enter Cookie message below:'. Below this, there is a text box containing a sample cookie warning message. A checkbox labeled '5. Only enable Cookie after customer has opted in' is checked, with a red note: 'Tick this option if you want buyer to 'Accept' cookie.'. A blue button labeled '6. Add Tracking Code' is visible. A '7. Close' button is in the bottom right corner.

You can find out more information about the GDPR [here](#).

To comply with the GDPR you must also have a Data Processing agreement with us. You can download it [here](#).