How do I publish the shop using my hosting details?

Merliza N. - 2021-12-08 - Publishing your website

What do I need to enter at the Publish Setup dialog in ShopFactory so I can upload my shop-files online?

i.e. *My Host has different settings, for example, my website is hosted by GoDaddy.com*

1. Open your shop in ShopFactory.

2. Click '*Publish*' -> select "*Publish your website on the Net*"

3. Click Setup button

4. At the Setup dialog box, enter your valid Hosting details.

For example,

Remote Host: ftp.mydomain.com

Username: myusername

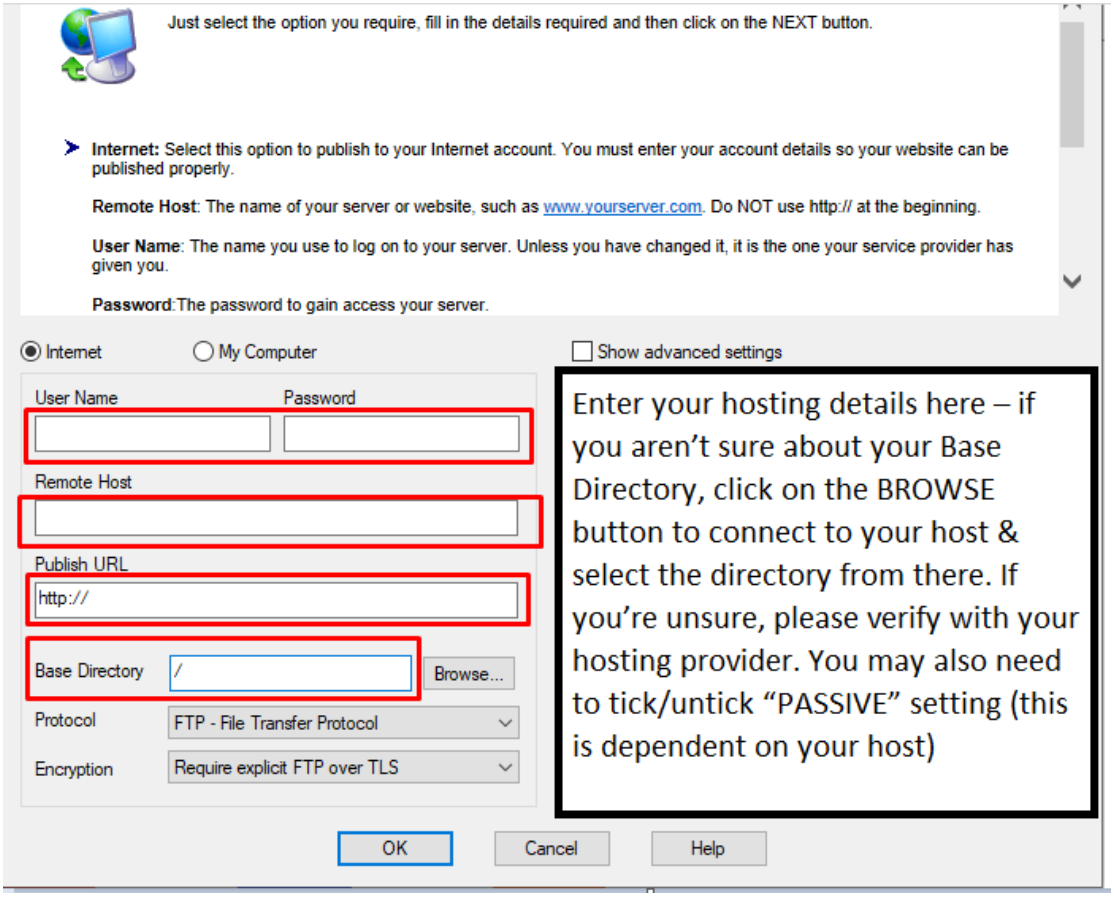
Password: xxxxxxxxx

Base Directory: /

Type/and if you do not know the name ofthe directory where your shop files are uploaded, you can click the "Browse"button and locate the correct directory/folder.

Publish URL: http://www.mydomain.com/

Note: Please also verify with your Hosting Provider if they support FTPeS or sFTP (secure connection). Otherwise, choose "Use Plain FTP" option in the ***ENCRYPTION*** field. You won't be able to connect to your Host if you select the wrong encryption setting.



"*Remote Host:*"field is the name of your server or website, such as[http://www.yourserver.com/.](http://www.yourserver.com/)However in ShopFactory, you doNOTuse http:// or ftp:// at the beginning. Server settings vary; some useftpwhile others usewwwand others even use IP address. See some examples below:

Ex. 1- Remote Host: ***www.mydomain.com***

Ex. 2- Remote Host: ***ftp.mydomain.com***

Ex. 3- Remote Host: ***webhost.santu.com***

Ex. 4 - Remote Host: ***1.2.3.456***

5. Click OK button

"*Regenerate search files*" checkbox must be ticked to ensure the pages and products can be located/searched especially if you have moved products to a different page.

6. Click Publish button. Wait until your shop files are completely uploaded and then check your website using your default browser.

That's all there is to it. *Related article:*
https://shopfactory.deskpro.com/en/kb/articles/en-publishing-my-shop-using-mobile-connection-shows-connection-timeout