



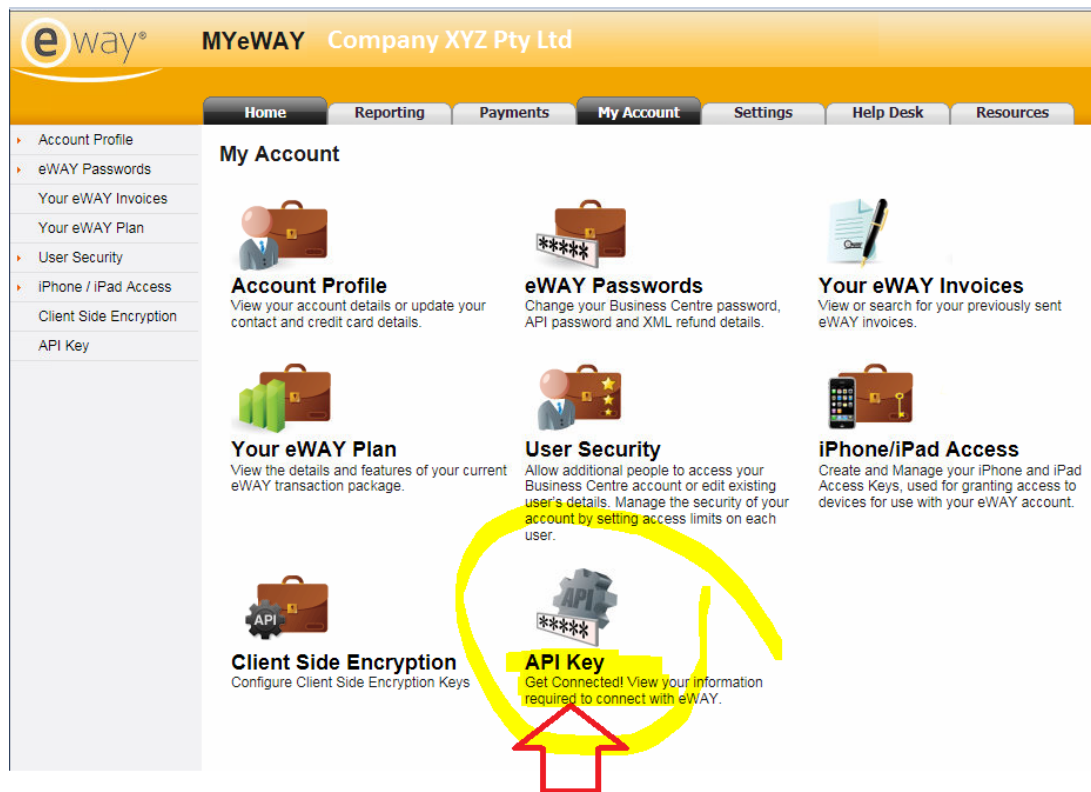
Using eWAY to process payments in my shop

Elenor A. - 2021-12-08 - Payment Settings

1 - How to generate your API Key and Password:

Login to your MYeWAY account and simply generate an API Key and Password.

Click on **MY ACCOUNT** -> select **"API Key"** option (see below screenshot) - You will need to copy and paste the credentials into the backend of ShopFactory.



- Click "Copy to clipboard" button beside the **API key** field

Refer to this link that will help users to generate the API Key or Password:

<https://go.eway.io/s/article/How-do-I-setup-my-Live-eWAY-API-Key-and-Password>

Merchants can also call or chat with eWAY Support 24/7 and they will be happy to assist with any support queries.

2 - How to add your eWAY API Key and Password in your shop

- Open your shop in ShopFactory

- Click **Central** dropdown (Properties) -> **Payment methods accepted** ->

- The payment providers list shows up, enable the payment you want by ticking it. In this case, tick "eWAY" checkbox



- Scroll down the page and click NEXT to view the eWAY settings section

- Enter your eWAY merchant account details (Customer ID, API key and API Password, Currencies supported)

Note: if your merchant account is in testing mode, you need to put **TEST** before your Customer ID and your API Key

For example,

Customer ID: 91852270

API KEY: Y9802CBUjhVZAKUV5RfK65quOvGiKkkN0Sv9qCwByBYY740rsEc8zFScyj6KIUhGr18nZo

To use the testing environment, you will have to add TEST in front of the Customer ID, so it will be **TEST91852270**

And also add TEST before your API key, so it will be something like this

TESTY9802CBUjhVZAKUV5RfK65quOvGiKkkN0Sv9qCwByBYY740rsEc8zFScyj6KIUhGr18nZo

- Click inside API Key box and press CTRL+V (to paste it - or right click within the box and select 'Paste')

- Go back to your eWAY merchant panel to grab the API password as well.

Note: if your merchant account is in Testing mode, you need to put TEST before your Customer ID and your API Key

For example,
 Customer ID: 91852270
 API KEY:
 Y9802CBUjhVZAKUV5RfK65quOvGiKkN0Sv9qCwByBYY740rsEc8zFScyj6KIUhGr18nZo

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**And also add TEST before your API key, so it will be something like this
 TESTY9802CBUjhVZAKUV5RfK65quOvGiKkN0Sv9qCwByBYY740rsEc8zFScyj6KIUhGr18nZo**

- If you don't have an API password yet, click on "**Generate a new password**" button and then click "**Copy to clipboard**" button beside the API password box.
 - Now, go back to the ShopFactory interface -> payment setup wizard and then click inside API Password box and press CTRL+V (to paste it - or right click within the box and select 'Paste')
 - Make sure you select the currency that matches ShopFactory
 - Tick the credit card types that you can accept with your eWAY merchant account.
 - Click NEXT
 - (**Note:** You can sort the payment methods display by pressing the up/down arrow)
 - Click Finish
 - Save and publish your shop again so that the changes are updated on the server.
- You can now accept orders and payments are processed in real-time via eWAY.