



[Knowledgebase](#) > [Apps & ShopFactory Cloud](#) > [When I go to "Update Stock & Prices" I get an "Slim Application Error"](#)

When I go to "Update Stock & Prices" I get an "Slim Application Error"

ShopFactory Support - 2026-03-19 - [Apps & ShopFactory Cloud](#)

In ShopFactory 15, there is a function to update your stock and prices online, and sometimes it happens that when you go there, you get a Slim Application Error.

You can usually fix this by going to <https://app.santu.com/buynow/profile/shopfactory> and enter the URL of your shop.

Please make sure to put https:// in front of your URL, otherwise it will not work.

After entering your shop URL, click on Save at the top right, and then go back to Update stock and prices, and then it should work.

Return to ShopFactory Total Care

ShopFactory 

DashboardOrdersWebsiteProductsShopMarketingAccountHelpView store

 AccountSave

ProfileShopFactory store addressPayment methods acceptedCheckout settingsCheckout bannerManage usersCompany logoPasswordPayment historyManage subscriptionGDPR agreement

Register store details

Name:

Example: My Example-Store

Web address:

Example: <http://www.myexample-store.com/store/>

Test

How is this page working for you?



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