EN-How do I show my customers the total weight of their order, i.e. I charge shipping by weight

Elenor A. - 2021-11-16 - Gestión de los encargos

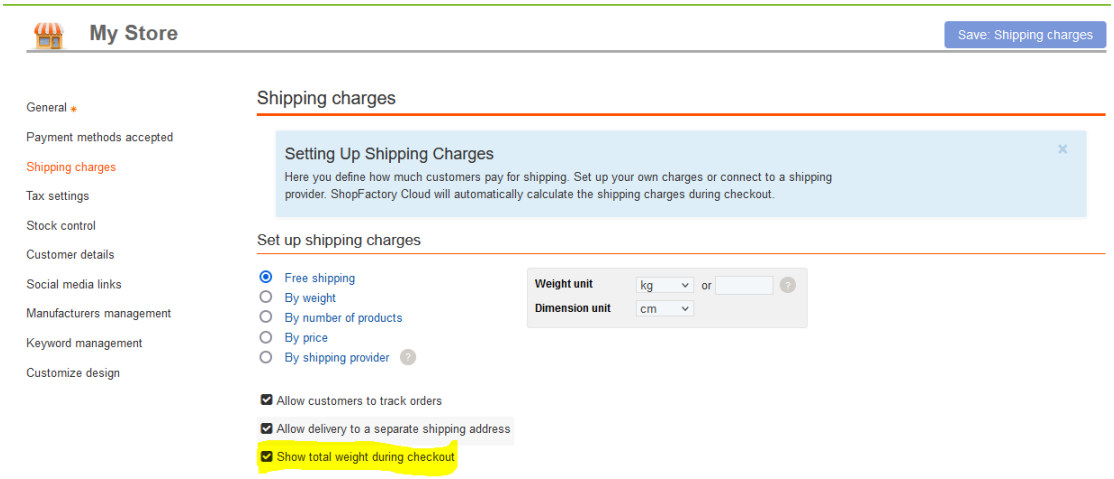
I want my customers to see the total weight of an order:

- Open your shop in ShopFactory

- In ShopFactory Central page, click MY ORDERS button to open the ShopFactory Cloud interface on your default browser

- Select *My Store -> Shipping Charges* and tick "Show total weight during checkout" checkbox

https://app.santu.com/buynow/shipping



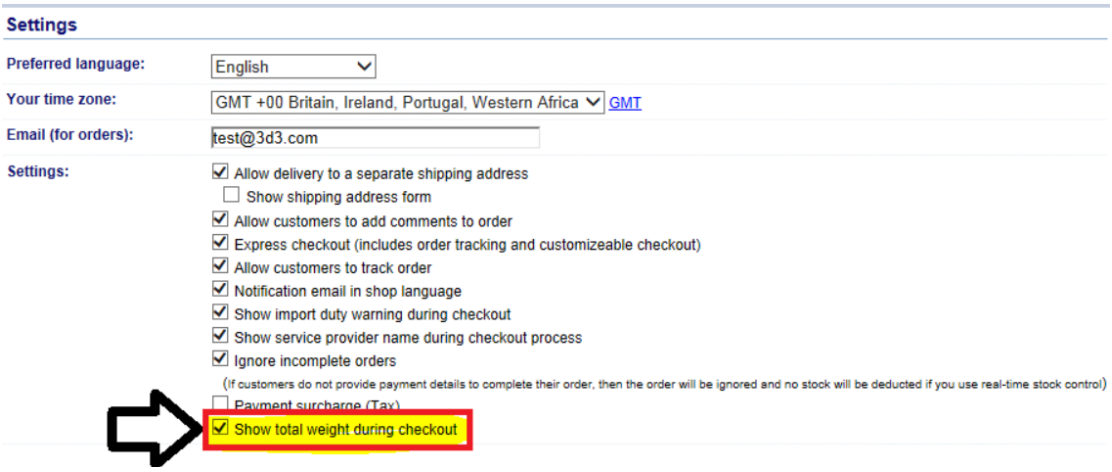
- Click *Save: Shipping Charges* button on top-right.

Alternatively, you can login to the old GlobeCharge/Total Care interface

- Select ***Settings*** menu -> ***Account Settings***

- Scroll down to the ***SETTINGS*** section

- Tick ***"Show total weight during checkout"*** checkbox



- Click **Submit** button to save the changes.

- Go back to Normal mode and then click on Properties -> Shipping charges -> click OK to update the basket page.

- Save and publish your shop again.

*** *During checkout, your customers will see the Total Weight field in the Order Summary section.*

**** *The order confirmation email that customers receive will also display the "Total Weight" field.*