# ShopFactory stores can temporarily not accept orders from Russia

Merliza N. - 2022-03-23 - Gestión de los encargos

As you may have noticed we no longer support orders from Russia. This affects all shops created with ShopFactory and Santu. It is how we have decided to support people in Ukraine.

It reflects our stand against Russia's invasion of an independent democratic country. It is how we can highlight to Russians that their government is in the wrong. That they must stand up to stop this war.

We regret if this is affecting your business. But any impact on you or us is incomparable to the incredible suffering caused by Putin and his army in Ukraine.

While we are only a small company, everybody should do their best to stop Putin and the Russian army. The killing of innocent children, women and men and the destruction of cities must stop.

We will not process orders from Russia until this war ends.