



[Knowledge base](#) > [Apps & ShopFactory Cloud](#) > [Cancel my ShopFactory Cloud subscription](#)

Cancel my ShopFactory Cloud subscription

Jobelle C. - 2021-11-16 - [Apps & ShopFactory Cloud](#)

To cancel subscription, please follow the procedures below:

- Open shop in SF
- In SF Central, click MY ORDERS and you will be redirected to Santu Cloud
- Go to <https://app.santu.com/buynow/setup/payment>
- Scroll down and click CLOSE ACCOUNT button

Payment Details

Name on card *

Card Number *

Expiry month *

Expiry year *

CVC *

[Close account](#)

Click the button below to close your account. Changes will take effect on 16/11/2021

You can disable your store in My Store

[Close account](#)

- Click Save button on the upper right