



Cookie Law and General Data Protection Regulation (GDPR) Compliance

Merliza N. - 2021-11-16 - Apps & ShopFactory Cloud

If you sell products to customers in the European Union, you must be compliant with the General Data Protection Regulations (GDPR), regardless of the country you are in. This means you must allow customers to opt out from being tracked by cookies in ways which personally identify them.

Add the code for affected tracking cookies in ShopFactory Central - **My Store - Cookies / GDPR** so customers can opt out of being tracked on your Privacy page. You do not have to allow them to turn off Google Analytics, if you have set it to anonymous tracking.

The screenshot shows the ShopFactory Central interface. On the left, the 'My Store' icon is highlighted with a red box and a yellow arrow labeled '1'. The main content area is titled 'My Store' and contains a list of settings on the left and a 'Cookies / GDPR' section on the right. The 'Cookies / GDPR' section is titled 'GDPR Compliance / Cookies' and contains instructions on how to comply with GDPR. It includes a checkbox for 'Show cookie warning' (labeled '3.'), a text area for 'Display text' (labeled '4. Enter Cookie message below:'), a checkbox for 'Only enable Cookie after customer has opted in' (labeled '5.'), and a button for 'Add Tracking Code' (labeled '6.'). A 'Close' button is at the bottom right (labeled '7.').

You can find out more information about the GDPR [here](#).

To comply with the GDPR you must also have a Data Processing agreement with us. You can download it [here](#).