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## How can I use a Shipping Provider to calculate my shipping charges?

Elenor A. - 2021-12-08 - [Shipping and Taxes](#)

ShopFactory is now integrated with the following Shipping Providers:

- UPS
- United States Postal Service
- Australia Post
- UK Royal Mail
- DHL (Germany) Shipping Provider

To setup Shipping to use a provider do the following:-

**CHECKPOINT:** Your products must have weight specified as these providers require the weight field to calculate the correct shipping cost.

- Open your shop in ShopFactory
- Click -> Central dropdown -> "*Shipping Charges*"
- Choose the last option, **Use a provider** and Click Next button
- Select your choice from one of the providers or we highly recommend using "Combine multiple shipping providers" option if you want to enable more than 1 shipping provider such as UPS and FedEx.

**Realtime Shipping Settings**

Please choose one shipping provider:

- ☒ Combine multiple shipping providers
- ☐ United States Postal Service
- ☐ FEDEX Web Service (US, CA)
- ☐ Canada Post
- ☐ Australia Post
- ☐ UK Royal Mail
- ☐ DHL (Germany) shipping provider
- ☐ Colissimo (France)
- ☐ Tara Courier Services
- ☐ UPS

**Shipping service**  
To be able to use this service you need to login with your details

Username:

Password:

- Enter your Total Care username and password
- Click -> Next
- Continue through the setup wizard
- Save and preview your shop
- Place a test order to ensure that the checkout is working
- Publish your shop again