



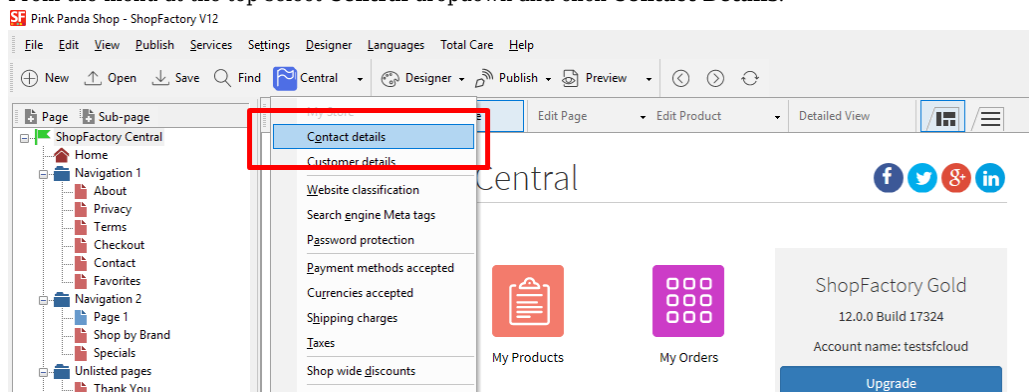
[Kennisbank](#) > [Meest gestelde vragen](#) > [How do I enter an order email address in ShopFactory?](#)

How do I enter an order email address in ShopFactory?

Merliza N. - 2021-03-01 - [Meest gestelde vragen](#)

When you start selling your products or service, you'll need to provide an email address to receive your Order Notification emails every time an order is completed.

1. Open up your shop in ShopFactory.
2. From the menu at the top select **Central** dropdown and click **Contact Details**.



3. Locate the "**Email (for Orders)**" field and enter your email address - this is where your Order notification emails will be sent.

The screenshot shows the 'Page Properties Wizard - Contact' dialog box. The 'Contact details' tab is selected. The form contains various fields for contact information. The 'Email (for orders)' field is highlighted with a red box and contains the text 'test@3d3.com'. The form also includes fields for Country (Australia), User profile (SF Sample Shop_3d3.com), Name (SF Sample Shop), Company name (3d3.com), Address, Suburb, City, State (Victoria), ZIP (3150), Phone, Fax, Home page, Company number, Tax number, Custom 1, and Custom 2. The 'Email (for orders)' field is the primary contact for order notifications.

NOTE: Multiple email addresses can be entered, separated by a **comma** symbol , not a semi-colon ;

IMPORTANT: You also need to add the same email address in the backend system. login to your account and add the same "**Email (for Orders)**". To do this, simply login to GlobeCharge or in ShopFactory editor -> SF Central page -> click **MY ORDERS** button -> you will be redirected to the SF Cloud backend interface -> click on **My Store** -> **General** -> "**Email (for Orders)**" field -> add multiple email addresses separated by comma symbol as shown in below screenshot:

ShopFactory Home Orders My Products **My Store** Marketing Account Help View store

My Store Save: General

General

Payment methods accepted
Shipping charges
Tax settings
Stock control
Customer details
Social media links
Manufacturers management
Keyword management
Customize design

Internet address | Contact details of store | Checkout | Cookie warning

Set Up Your Sales Profile
The tabs to the left allow you to set up how buyers can pay you, your shipping charges, tax settings and various other features.

Name of store: * testsfcloud store_lang English

☐ Hide store and products

Email for orders: *
test@3d3.com,sales@3d3.com

Notify me of every order I receive

- Click Save.