



How do I publish the shop using my hosting details?

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What do I need to enter at the Publish Setup dialog in ShopFactory so I can upload my shop-files online?

i.e. *My Host has different settings, for example, my website is hosted by GoDaddy.com*

1. Open your shop in ShopFactory.
2. Click 'Publish' -> select "Publish your website on the Net"
3. Click Setup button
4. At the Setup dialog box, enter your valid Hosting details.

For example,

Remote Host: ftp.mydomain.com

Username: myusername

Password: xxxxxxxxx

Base Directory: /

Type/and if you do not know the name of the directory where your shop files are uploaded, you can click the "Browse" button and locate the correct directory/folder.

Publish URL: <http://www.mydomain.com/>

Note: Please also verify with your Hosting Provider if they support FTPeS or SFTP (secure connection). Otherwise, choose "Use Plain FTP" option in the **ENCRYPTION** field. You won't be able to connect to your Host if you select the wrong encryption setting.

Just select the option you require, fill in the details required and then click on the NEXT button.

➤ **Internet:** Select this option to publish to your Internet account. You must enter your account details so your website can be published properly.

Remote Host: The name of your server or website, such as www.yourserver.com. Do NOT use http:// at the beginning.

User Name: The name you use to log on to your server. Unless you have changed it, it is the one your service provider has given you.

Password: The password to gain access your server.

☒ Internet ☐ My Computer ☐ Show advanced settings

User Name: Password:

Remote Host:

Publish URL:

Base Directory: Browse...

Protocol: FTP - File Transfer Protocol

Encryption: Require explicit FTP over TLS

OK Cancel Help

Enter your hosting details here – if you aren't sure about your Base Directory, click on the BROWSE button to connect to your host & select the directory from there. If you're unsure, please verify with your hosting provider. You may also need to tick/untick "PASSIVE" setting (this is dependent on your host)

"Remote Host:"field is the name of your server or website, such as <http://www.yourserver.com>. However in ShopFactory, you do NOT use http:// or ftp:// at the beginning. Server settings vary; some use ftp while others use www and others even use IP address. See some examples below:

Ex. 1- Remote Host: **www.mydomain.com**

Ex. 2- Remote Host: **ftp.mydomain.com**

Ex. 3- Remote Host: **webhost.santu.com**

Ex. 4 - Remote Host: **1.2.3.456**

5. Click OK button

"Regenerate search files" checkbox must be ticked to ensure the pages and products can be located/searched especially if you have moved products to a different page.

6. Click Publish button. Wait until your shop files are completely uploaded and then check your website using your default browser.

That's all there is to it. *Related article:*

<https://shopfactory.deskpro.com/en/kb/articles/en-publishing-my-shop-using-mobile-connection-sho-connection-timeout>