



"Request a quote" function in ShopFactory

Merliza N. - 2021-09-13 - [Apps en SF Cloud diensten](#)

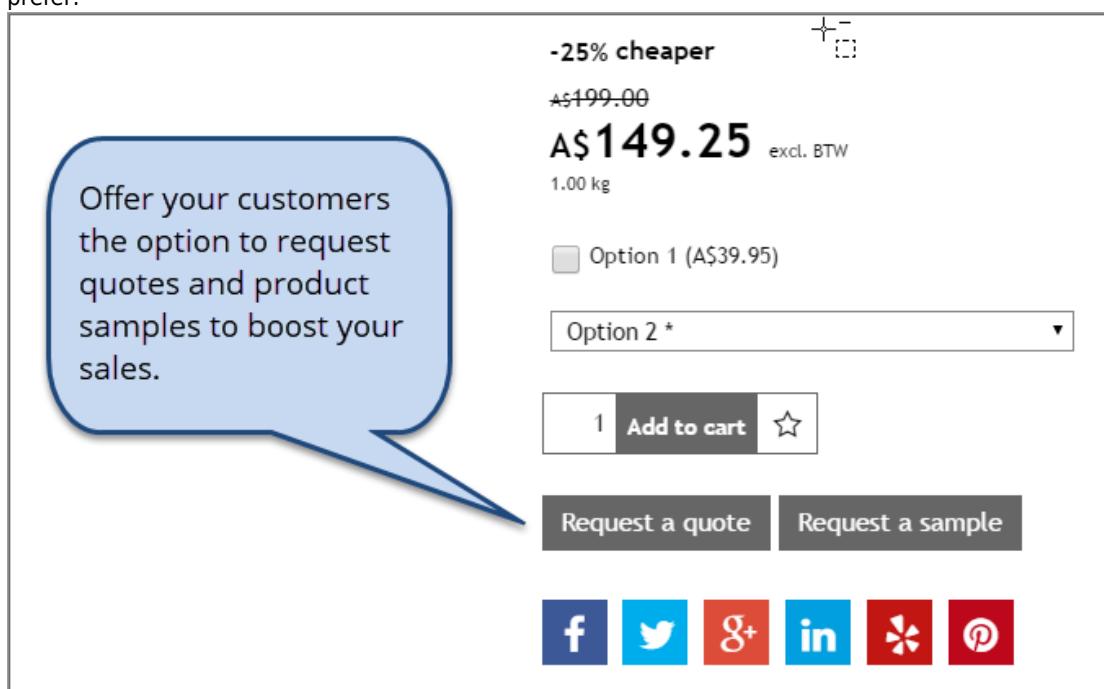
Start your sales with a quote

The good news is that you can now enable "**Request a quote**" button in your products using the latest version of ShopFactory.

Have you ever wanted the option to allow customers to ask for quotes or sample products to get the conversation going? The new quoting app for ShopFactory allows you to add two new buttons to your product to make it easy for your customers to request quotes and sample products from you.

You can add the buttons individually for each products, or use the templates function to apply the option to as many products as you like. If you want to outperform your competitors on Google, SEO Tools will help you do this.

You can combine your quote button with a displayed product price or without a product price, if you prefer.



Enabling "Request a Quote" feature in ShopFactory

1. Purchase the app

App services are only available in the latest ShopFactory version.

- Open your shop in ShopFactory
- At the left-tree menu, click on **ShopFactory Central** page
- At the right-most column, click on "**App Store**" button to connect to the SF Cloud backend interface
- Select "**Quotes**" (*Quoting for ShopFactory*)

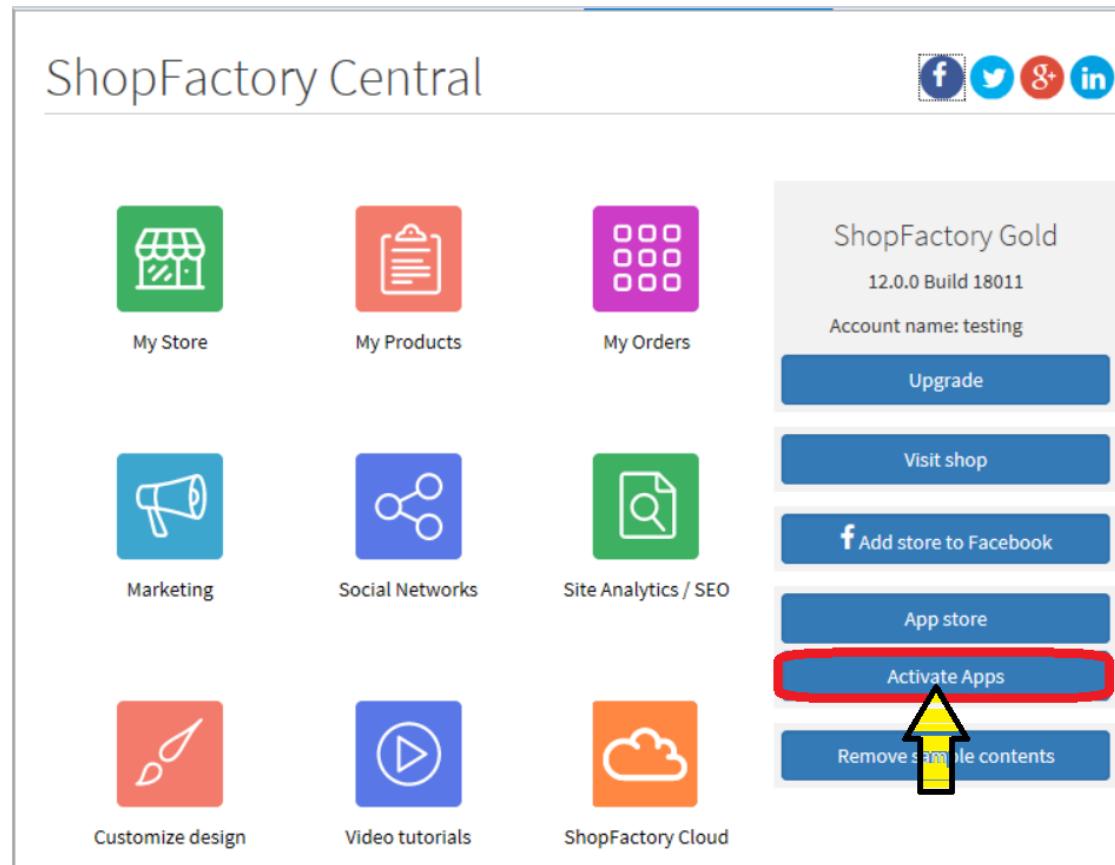
<https://app.santu.com/buynow/plan/addservice/id/quotes>

- Click on the "**Add App**" button

- This app will be activated in your ShopFactory account

(Note: If your current ShopFactory plan uses "Pay on Invoice" payment option, you will receive a separate invoice for this. We will then activate the app in your account as soon as payment is received.)

- Go back to the ShopFactory interface -> select *ShopFactory Central* page -> click on "**Activate Apps**" button

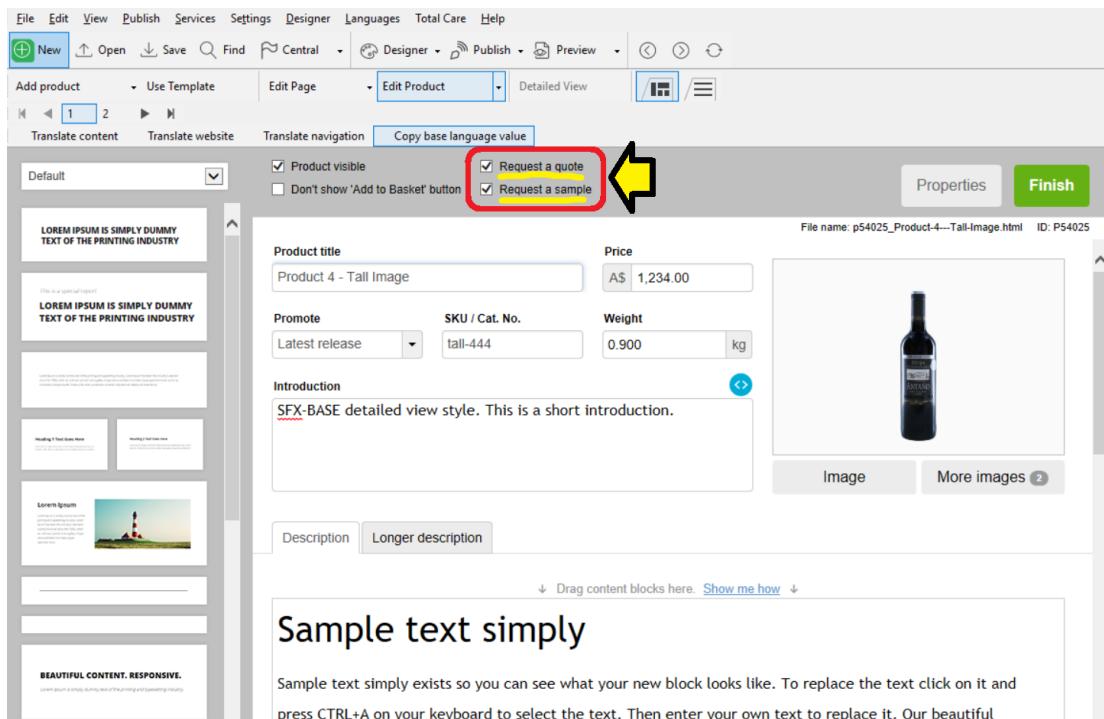


The screenshot shows the ShopFactory Central dashboard. On the left, there are several icons: My Store (green), My Products (red), My Orders (purple), Marketing (blue), Social Networks (blue), Site Analytics / SEO (green), Customize design (orange), Video tutorials (blue), and ShopFactory Cloud (orange). On the right, there is a sidebar for 'ShopFactory Gold' with version 12.0.0 Build 18011, account name 'testing', and buttons for Upgrade, Visit shop, Add store to Facebook, App store, Activate Apps (which is highlighted with a red box and a yellow arrow pointing to it), and Remove sample contents.

2. Enable the app in your shop

- Open your shop in ShopFactory
- At the left tree menu, select a department where you want to activate this button in a product
- At the ITEMS LIST (switch to LIST mode), select the product and click on "**Edit Product**"
- Tick "**Request a quote**" checkbox

(You can also tick "Request a sample" checkbox if this applies)



The screenshot shows the Suxorx Designer software interface. At the top, there's a menu bar with options like File, Edit, View, Publish, Services, Settings, Designer, Languages, Total Care, and Help. Below the menu is a toolbar with buttons for New, Open, Save, Find, Central, Designer, Publish, Preview, and various layout options. The main workspace is titled 'Edit Product' and shows a product detail page for 'Product 4 - Tall Image'. The product title is 'Product 4 - Tall Image', the price is 'A\$ 1,234.00', and it's categorized under 'Latest release' with SKU 'tall-444' and weight '0.900 kg'. The 'Introduction' section contains the text: 'SFX-BASE detailed view style. This is a short introduction.' To the right, there's a placeholder for an image of a bottle. Below the introduction, there are tabs for 'Description' and 'Longer description'. At the bottom of the product detail page, there's a section with the heading 'Sample text simply' and a note: 'Sample text simply exists so you can see what your new block looks like. To replace the text click on it and press CTRL+A on your keyboard to select the text. Then enter your own text to replace it. Our beautiful'. On the left side of the workspace, there's a sidebar with various content blocks and a preview area showing a lighthouse image.

- Click "Finish" button
- Save and preview your shop in external browser
- Go back to Normal mode, Publish -> Publish your website on the Net -> tick "Publish all" for this session -> Publish
- Check your online shop and navigate to the product where you have activated this "Request a quote" button
- Proceed to the checkout page and you will see the the product can now be sent as a quote request. A customer will still have to enter their details such as Name, email, telephone, etc. before the quote request is sent to the merchant.